

I would like to let you know how impressed I was with the efficient and professional manner that you carried out this work for me. It is a refreshing change to find an organisation that provides a first class professional service right from the enquiry stage up to the completion of the job.

In particular, I was very impressed with the way in which your tiler, Lee, did his work. Although only a relatively small job, he did his work in a friendly, efficient and organised manner, and with a high level of professionalism. Indeed, he is a valuable asset to your business.

I will have no hesitation in recommending your company to anyone who has a requirement for tiling.

Again, many thanks for your outstanding service.

I do not normally write a letter after having work undertaken, but my wife and I were so delighted with the end result that I really did feel that it would be remiss of me, if I did not formally acknowledge the excellent job done.

For my part it really is a case of a vision come to life and which has made such a difference to our hall and kitchen. The time and thought which was given to the layout was indeed, time well spent with the entrance hall and steps now being quite stunning.

Please convey my thanks to Chris, Tony, Alan and Paul for all their hard work and attention to detail. They worked exceptionally well as a team and it was a pleasure to have them in the house.

Thank you for all your help and advice, which ensured we ended up with a finished product which both we and yourselves, can be proud of.

Very many thanks to all involved for your most efficient, courteous and helpful service. We are delighted with the finished "product" and are particularly grateful to Tony for the excellent job he did in actually arranging and fixing the different tiles, advising us and co-operating with our wishes throughout the process.

We are delighted with the end result and would commend the tiler, Alan, for his professionalism, his advice and his quiet efficiency. We will certainly recommend your firm should the occasion arise.

Thank you.

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We would like to express our appreciation both of the way that Lee particularly, and the rest of your team carried out the work and of the very high standards achieved. Your flexibility was also much appreciated. It was a pleasure for us to deal with the company and nothing was too much trouble from the first moment we first entered the premises to choose the tiles. Unfortunately many companies do not offer this high standard of customer care. We will be very happy to recommend the services and products provided by A & C Dunkley Limited when opportunity arises.

Now that our kitchen is almost complete we would like to take the opportunity of thanking you and your staff for the manner in which the tiling was carried out. We would have no hesitation in recommending you and your workforce to any of our friends.

In particular, we would like to mention the tiler, Tony Brewster, whose skill and advice was greatly appreciated. He was extremely polite, hardworking and tidy.

Once again, many thanks.